



## **NORTHERN INDIA TEXTILE RESEARCH ASSOCIATION**

GHAZIABAD

### **QUALITY POLICY**

Northern India Textile Research Association, Ghaziabad is committed to carry out research, consultancy, inspection, testing, training and other allied services in line with the requirements of the industry for satisfaction of customers.

NITRA is committed to implement good professional practices & continual improvement: (a) in its services to the customers and effectiveness of management systems, (b) for continuous growth of its personnel, through training and development and compliance with applicable requirements of ISO 9001: 2015, ISO/IEC 17025: 2017 and ISO/IEC 17020:2012.

Committed to ensure competence, impartially and consistent operation of laboratories and inspection activities as per ISO/IEC 17025: 2017 and ISO/IEC 17020:2012.

Also committed to impart quality education in academic programs of "NITRA Technical Campus" in line with the requirements of ISO 9001:2015.

#### **Quality Objectives**

- ⇒ To conduct R&D activities as per industry requirements
- ⇒ To reduce customer complaints
- ⇒ To improve students' academic performance and skills

**DIRECTOR GENERAL**

Date: April 8, 2019